



2515 Bypass Rd. Flemingsburg, KY 41041  
606-845-7439

**Instructions for Installation and Care of Full Polycarbonate Rear Window**  
AC-PRO-RW02

**NOTICE: Please check contents of package for any damage and make sure all parts fit correctly and you are happy with the product before removing protective film. Once the film is removed you cannot return the product for a full refund.**

1. Check over the parts included in the cartons with the parts list shown below:

1" Stainless Bolts	7 each
Small Washers	7 each
Thumb Nuts	7 each
Large Metal Brackets	4 each
Small Metal Brackets	3 each
150" Side Bulb Gasket	1 each
Rear Window	1 each

**If any parts are damaged or missing please contact customer service at (606) 845-7439.**

2. Start by pulling it out of the box; find a clean area to lay it down and install the hardware. Next take the rubber gasket and starting at one end firmly place along the entire outer edge of the rear window. You will need to peel back the protective film from the edge to install the gasket. If you leave the bulk of the protective film on while installing you can avoid scratching the windshield. Ensure that the gasket is seated **fully home** on the along the edge to insure a good fit of the windshield.
3. Once the gasket is in place install the three small brackets along the bottom of the Rear Window. Place the bracket on the inside or bulb side of the Rear Window so that the bent part of the bracket faces towards the bottom as shown in the photo below. Don't fully tighten it down yet.



4. Next place the Rear window on the frame of the Prowler and hook the brackets on the bottom of the frame as shown in the photo below. You will need to get someone else to hold the Rear Window in place in order install the remaining brackets.



5. Now install the rest of the large brackets across the top and down the sides of the Rear Window. They are made to grab hold of the frame and pull the window tightly against the frame as shown in the photos below.



6. Enjoy, and remember- when cleaning the rear window do so gently at first with warm water and mild detergent to dislodge any grit that may scratch the Polycarbonate. After rinsing and drying with a soft cloth, you may then polish the windshield with an appropriate commercially available plastic polish, also available from Falcon Ridge. This will ensure many seasons of clarity and keep scratching and swirling to a minimum. Never use cleaners such as Windex that contain ammonia as doing so may adversely affect the rear window.

**Thank you for your purchase!**

## **Return Policy**

If for any reason you choose to return this product it must be returned within **30 days from date item is received**. You **MUST** package the product exactly **as it was originally packaged from the factory to get a full refund for the product!**

The vinyl windows should never be folded when packaging in the box or for storage purposes. Lay all the windows on top of each other with the canvas folded in between and the paper (if available) on both sides of the windows.

**All returned products will be inspected upon arrival at the production facility and must be in unused, factory new condition to receive refund - a 25% restocking fee will apply.**

If ordered from Falcon Ridge please call at 606-845-7439 to gain a return authorization number, use our preferred shipping carrier (UPS) to return the item (unless the item is defective, you are responsible for paying the shipping to return the item.) **Any returns submitted to Falcon Ridge without a return authorization number will be charged a 20% restocking fee.** If ordered from one of Falcon Ridge's many distributors', you must first call them and see what their return policy is. Once your item reaches our production facility, our customer satisfaction team will inspect your item to ensure unused, factory new condition. **NOTE: All windshields must be returned with the original protective film intact and not removed. Do NOT REMOVE if you have any intentions of returning the item. Refund/ replacement of a windshield will only be processed on items with original protective film or if the windshield is defective.**

Items must be properly packaged in the original shipping carton to protect them during transit and ensure your returned item arrives back factory fresh, and in new resalable condition (**any returned items that have been**

**used, altered or damaged in any way will not be subject for a refund.)** All contents including instruction manuals, accessories, hardware, Velcro, etc. must be included in your return shipment. Only items in OEM factory new condition will be approved. Once returned items are received, credit will be issued to the original credit card/ payment method used for the purchase. Outbound shipping and return shipping cost will not be refunded. Please allow 4 to 6 weeks for your refund to be processed.

## **Warranty**

To The Owner of this Product:

Thank you for purchasing one of our Falcon Ridge Cab Enclosures, Tops &/or Windshields! Below are the terms under which your product is covered under our manufacturer's warranty.

30 Day Warranty which includes and is not limited to replacing the enclosure, tops and/or windshield due to defect of the product. Please refer to the return policy in this case for more information.

1 Year Warranty includes any defect in material or workmanship within this time frame we will gladly correct the problem or replace the enclosure, tops &/or windshield. Upon submitting for the correction or replacement we will need to receive pictures of the defect in material or workmanship along with the receipt from the date of purchase.