



Shock Absorber Limited Warranty

Bronco ATV/UTV's only responsibility is limited to repair or replacement of the defective product. Bronco ATV/UTV Components is not responsible for any costs, losses or damages incurred as a result of use of the product. Bronco ATV/UTV Components reserves the right to change the design of any product without assuming any obligation to modify any product previously manufactured.

Bronco ATV/UTV Components products are not covered by any verbal warranty. This warranty is subject to the following limitations in addition to any imposed by virtue of applicable law.

The warranty applies only to Bronco shock absorbers purchased in North America. Warranty is valid for the original purchaser only, for a period of **90 days** from date shock(s) are purchased by end-use consumer.

To be considered for warranty replacement, Bronco ATV/UTV has the right to request the defective product back. Before sending for warranty inspection, the user must receive prior return authorization which can be given via email. All warranty claims must be accompanied by the original purchase receipt from an Authorized Dealer as well as a purchase receipt from the Authorized Distributor. Invoice or charge receipt must clearly identify the dealer. Also include page 2 of this warranty form with the questions answered as thoroughly as possible. Products covered under this warranty must be sent prepaid along with a copy of the Proof of Purchase and copy of the warranty form with summary of the claim, brief summary of the machine, and the date of installation. Shipping charges are at purchaser's expense until the warranty is verified, at which time credit will be given for return freight. Bronco ATV / UTV Components assumes no responsibility for products lost or damaged during shipment from the customer to our Warranty Department. Failure to provide the requested information can result in denial of the warranty.

Excluded from coverage under this warranty are the following:

- *Damage caused by misuse, abuse or neglect.
- *Damage caused by anything other than defects in material or workmanship
- *Damage caused by improper installation, use in an improper application, or use in conjunction
 - with other devices/accessories such as, but not limited to, lowering blocks, lift kits, angled or
 - high clearance a-arms, suspension modifications, or oversized tires.
- *Normal wear and tear
- * Damage caused by unbalanced shock geometry
- *Damage caused by use in racing, jumping, or towing oversized loads.
- *Any and all claims for consequential or incidental damages
- *All coverage under this warranty is voided if any modification, change or alteration has been made to the product that is not specifically authorized in writing by Bronco.



WARRANTY FORM



IMPORTANT - Please fill this form out and return along via email with Proof of Purchase & detailed images of the product showing issue in question, code stamped on shock body, and at least one picture of the machine with shocks visible.



Please provide the Code marked on shock tube, along with picture (if applicable) _____



If you need the claim checked right away please email detailed pictures of the item in question along with a copy of this form to contact.broncoatv@broncoatv.com. After review we will advise if we can process the claim or if we must wait until we receive the returned product.

Bronco Part # (AU-) and QTY	
Year, make, and model of ATV/UTV	
What are the symptoms you are experiencing?	
What is the approximate run time on the goods before the issue happened?	
Date of purchase and who did the install?	
What was the rider doing at the time the issue occurred?	
Please list any suspension modifications currently on the ATV/UTV (i.e. Lift Kit, Oversize Tires, Etc)	

Upon approval, please ship item **pre-paid** including proof of purchases and a copy of this form to:
Nachman International USA Warranty Dept. 15215 Boulder Trail Rosemount, MN 55068