



FALCON RIDGE

2515 Bypass Road Flemingsburg, KY 41041
606-845-7439

**Instructions for Installation and Care of Polaris General and General Crew
Soft Rear Window
PO-GENERAL-RW01**

Caution: Do not smoke inside the cab or expose the enclosure to direct flames. Product is FLAMMABLE.

Be sure to read these instructions thoroughly before opening and installing the enclosure. The installation is best done when ambient temperature is 70°F or warmer. If installed in cold weather, warming the adhesive Velcro strips before installation is recommended.

1. Carefully open the carton and unroll the enclosure onto a large flat surface that is clean and free of dirt or other material that may soil or scratch the vinyl window. Check over the parts included in the carton with the parts list shown below:

Velcro hook strip	1 each	51" long
Velcro hook strips	1 each	46" long
Velcro hook strip	2 each	20" long
Enclosure	1 each	

If any parts are damaged or missing, please contact customer service at (606) 845-7439.

2. Begin by installing the 51" adhesive strip along the top of the rear window frame. The adhesive should be on both sides of the channel. Then install the two 20" strips down the sides. **Clean the areas of any dirt or grease before applying adhesive strips.**



3. After the adhesive Velcro strips have been installed along the top and down the sides you can now place your rear window in the frame. Lastly mark where the bottom of the rear window sits on the vehicle and place the 48” adhesive strip flat on the vehicle so the bottom of the rear window pulls into the cab and attaches downwards.

Cleaning and Storage Recommendations:

1. Before removing the Cab for storage, make sure it is very clean in order to prevent scratching of the window panels. Clean with a soft rag or sponge using a mild liquid detergent soap and warm water solution. Never rub the windows with a dry cloth or rag! Let the Cab dry thoroughly before attempting to roll for storage.
2. It is important that the Cab be rolled up for storage rather than folding. Folding will cause damage to the windows!!! Carefully roll up the Cab similar to the way it was when it was packed at the factory. On a large, clean and flat surface, fold the doors over the rear panel first, then, interleave the top and windshield on top of the doors. Begin rolling the Cab into a roll approximately 8 inches in diameter. Put the rolled Cab back into the carton for storage at a normal room temperature. It is best not to expose the Cab to either extreme hot or cold temperatures when storing.
3. A special cleaner conditioner is available from Falcon Ridge that will greatly increase the service life of the Cab Enclosure. In addition, if additional hook and loop sets are needed, they can also be ordered.

Thank you for your purchase!

Return Policy

If for any reason you choose to return this product it must be returned within **30 days from date item is received**. You **MUST** package the product exactly **as it was originally packaged from the factory to get a full refund for the product!**

The vinyl windows should never be folded when packaging in the box or for storage purposes. Lay all the windows on top of each other with the canvas folded in between and the paper (if available) on both sides of the windows.

All returned products will be inspected upon arrival at the production facility and must be in unused, factory new condition to receive refund - a 25% restocking fee will apply.

If ordered from Falcon Ridge please call at 606-845-7439 to gain a return authorization number, use our preferred shipping carrier (UPS) to return the item (unless the item is defective, you are responsible for paying the shipping to return the item.) **Any returns submitted to Falcon Ridge without a return authorization number will be charged a 20% restocking fee.** If ordered from one of Falcon Ridge's many distributors, you must first call them and see what their return policy is. Once your item reaches our production facility, our customer satisfaction team will inspect your item to ensure unused, factory new condition. **NOTE: All windshields must be returned with the original protective film intact and not removed. Do NOT REMOVE if you have any intentions of returning the item. Refund/ replacement of a windshield will only be processed on items with original protective film or if the windshield is defective.**

Items must be properly packaged in the original shipping carton to protect them during transit and ensure your returned item arrives back factory fresh, and in new resalable condition (**any returned items that have been used, altered or damaged in any way will not be subject for a refund.**) All contents including instruction manuals, accessories, hardware, Velcro, etc. must be included in your return shipment. Only items in OEM factory new condition will be approved. Once returned items are received, credit will be issued to the original credit card/ payment method used for the purchase. Outbound shipping and return shipping cost will not be refunded. Please allow 4 to 6 weeks for your refund to be processed.

Warranty

To The Owner of this Product:

Thank you for purchasing one of Falcon Ridge's Cab Enclosures, Tops &/or Windshields! Below are the terms under which your product is covered under our manufacturer's warranty.

30 Day Warranty which includes and is not limited to replacing the enclosure, tops and/or windshield due to defect of the product. Please refer to the return policy in this case for more information.

1 Year Warranty includes any defect in material or workmanship within this time frame we will gladly correct the problem or replace the enclosure, tops &/or windshield. Upon submitting for the correction or replacement we will need to receive pictures of the defect in material or workmanship along with the receipt from the date of purchase.