



## TB2019-08-21 2GIG Security Panel Update Paths

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### Firmware Upgrade – GC2

- **Firmware Update Cable (RflashD) and Updater Tool**
  - All versions can be updated directly to the current version.
    - Firmware 1.10 and above contain an XCVR2 update for versions before 1.10.
- **OTA**
  - OTA is available through the dealer sites for firmware versions 1.12 and above to the current version.

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### Firmware Upgrade – GC3/GC3e

- **USB**
  - All versions can be updated directly to the current version.
- **OTA – Cell**
  - All versions before 3.2.0 can be updated by OTA patch update through the Alarm.com dealer site.
  - There is no cell patch update available for 3.2.1.
  - 3.2.1 can be updated to 3.2.3 by cell OTA through the Alarm.com dealer site.
- **OTA – Broadband**
  - Broadband OTA is available starting in firmware 3.1.3.
  - All versions 3.1.3 and later can be updated by broadband OTA through the Alarm.com dealer site and can be updated directly to the current version.

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