2GIG® GC2e Panel

Firmware Version 1.23   Release Date: July 2020

Release Notes

This document details the new features and enhancements for the release of the 2GIG GC2e Panel Firmware Version 1.23.

New Features:

- **6-Digit Pin Code support**

    o Question 98 added to support 6-digit pin code
        ▪ Q98 is currently available with Alarm.com backend support
        ▪ Q98 will not be displayed if Q91- Radio Modem Supplier is set to #5 (SecureNet)
    o Default setting 4-digit pins (Disabled) 6-digit pins (Enabled)

- **2GIG-XCVR2e-345 hardware support – Available Soon**
    o 2GIG-XCVR2e-345 adds support for eSeries encrypted sensors and TS1 keypad.

- **2GIG-XCVR5e-345 hardware support – Available Soon**
    o 2GIG-XCVR5e-345 adds support for eSeries encrypted sensors and Alarm.com's Image Sensor 3.

Note: If a 2GIG-XCVR5e-345 is installed in the panel, Q91 "Radio Modem Supplier" will not display SecureNet as an option.

GC2e & TS1 Update:

1. USB and Updater Tool updates are available on the 2GIG website.
    a. Any GC2e version can be updated to FW 1.23 from USB/rflash and the Updater Tool.
2. 1.23 OTA update
    a. A FW patch is available by OTA
3. 1.23 TS1 Firmware is only compatible with a GC2e panel with 1.23 Firmware.

*Note: GC2e firmware is <u>not</u> compatible with the GC2 panel. Firmware 1.23 can only be applied to the GC2e panel.

**Note: The new transceivers will support either TS1 or Image Sensor 3. Support for TS1 and Image Sensor 3 simultaneously is not supported.

Known Issues:

- Changing question 98 from 6 to 4 digits on Alarm.com's dealer site, when user codes are programmed, may result in duplicate user codes.
    - It is recommended that if this change is required that Q98 be changed at the panel were the system will perform a check to confirm if there will be duplicate codes after they are truncated. A warning message will be displayed on the panel if conflicts are detected.
- When changing Q91 from 1 to 4 (Alarm.com to SecureNet) with Q98 set to Enabled (6-digit pin) all user codes will be removed from the system.
    - When all users are removed from the system when changing Q91, user codes may not be removed from Z-Wave locks.
    - Access the Z-Wave doorlock codes screen on the GC2e will cause the lock to sync and deleted codes will be removed.

For additional feature information visit https://www.2gig.com/ for the User and Installation and Programming Guides.

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