

# REVOLUTIONIZE YOUR BUSINESS WITH HARBORTOUCH ELITE™ POS



## The Harbortouch POS Elite system delivers a high quality POS system that is unmatched in both reliability and functionality





### TAKE ADVANTAGE OF STREAMLINED OPERATIONS

Manage multiple operations through your Harbortouch POS system: accept cash, checks, credit and debit, place orders, access reports, track inventory, and manage employees with the built-in time clock.



## GET A TOP LEVEL VIEW OF YOUR BUSINESS WITH ROBUST REPORTING

A wide range of comprehensive reports allow you to monitor financials, track inventory, view sales history and identify sales trends.



## UTILIZE COUNTLESS TIME AND MONEY SAVING FEATURES

Increase operational efficiency, minimize ordering errors and reduce shrinkage. More accurate employee time tracking reduces payroll while Harbortouch's reporting capabilities help you decrease accounting and bookkeeping expenses.



## BENEFIT FROM ADVANCED SOFTWARE WITH TOP-OF-THE-LINE HARDWARE

State-of-the-art POS software provides all the features and functionality needed to support your business while high-end hardware provides the reliability you need.

#### **PLUS:**

All-in-one design and cast aluminum body for maximum durability and sleek appearance
Powerful processor delivers blazingly fast speed and flawless performance
Massive storage to support even the largest inventories as well as extensive reporting data

#### The lowest cost of ownership for any POS system on the market!

No up-front costs | Only \$69 per month | Lifetime equipment warranty\*\*
PLUS 30 day trial period!

#### A Wide Range of Useful Features



#### Order Entry/Ticketing

Manage your orders more accurately and efficiently whether you need to transfer tickets to other users, change tables, split checks, change the price or quantity of an item, repeat previously ordered items, manage gratuity and taxes or various other tasks.



#### Menu Setup

Add and edit menu items in real-time with a simple and intuitive interface. The menu settings can be fully customized and feature unlimited menu items, categories, choice sets and modifiers.



#### **Customer Database**

Quickly view customers' order history and personal/contact information. You can also identify best customers which is ideal for loyalty programs or other incentives.



#### **Bar Tabs**

Allow your bar patrons to open a tab, encouraging increased spending and more revenue for your business.



#### Fresh Sheet

Check inventory count in real-time. View a countdown of item portions remaining on-hand and receive a notification when an item is running low.



#### Flexible Pricing

Dynamically create manual comps, coupons and automatic discounts within seconds. Various options allow you to easily create happy hour or late night specials by specifying whether a discount is for a particular time or day and whether the discount is a set amount or a percentage.



#### **Employee Management**

Access a complete employee database, showing specific details on each staff member. Track hours worked, edit timesheets, calculate overtime, evaluate sales performance and manage security levels.



#### Table Tracking

Manage the tables in your restaurant and see which tables are occupied, which are vacant and how many people are at each table.



#### **Internal Messaging**

Communicate directly with your staff by adding a message of the day to the login screen (i.e., promote sales of a particular item, wish a happy birthday, etc.).



#### **Harbortouch Lighthouse**

#### Free Online POS Management System

The Lighthouse is a cloud-based management and reporting tool that communicates information between your POS system and Harbortouch Online, our online merchant portal. Lighthouse eliminates the need for a back-office PC by allowing you to access the information on your POS system from any computer with an Internet connection. Among other features, Lighthouse enables you to run various real-time reports and even make changes to your menu remotely. Lighthouse puts you in total control of your business, without being tied to your business.



#### Remotely access your top reports.

Add, edit or remove menu items, screen categories, modifiers and modifier categories remotely.

Remotely track labor and manage employees.

Online ordering integration.

View statements, chargebacks and deposits.

Utilize the internal messaging system.

View "how-to" demonstration videos and quick reference guides right on the POS system.

Get immediate assistance through the live chat feature.



#### **Innovative Add-ons**

#### **Integrated Cutting-edge Technology!**



Harbortouch Tableside

Harbortouch Tableside enables restaurant servers to input customer orders directly from the table via an Apple® iPad®†. A dedicated iPad app mirrors the interface of the actual POS software. The orders are relayed directly to the kitchen or bar for a dramatic increase in efficiency.



#### Harbortouch Reservations

Harbortouch Reservations enables restaurants to manage all incoming reservations directly through the Harbortouch POS system. This feature allows you to accept reservations online or manually enter reservations at the point of sale and track them all through your POS system. Similar online reservation systems cost hundreds of dollars a month, but Harbortouch Reservations is now free of charge with a Harbortouch Harbortouch Hospitality POS system!



#### Harbortouch Online Ordering (HOLO)

Harbortouch Online Ordering allows you to accept orders online through a customized and branded menu. When customers order online, a ticket will automatically be generated within the POS system. This solution is fully integrated with your existing POS menu to provide a seamless experience.





#### A Company You Can Trust

#### An Award Winning Industry Leader!

Harbortouch is a leading national supplier of point of sale (POS) systems, serving tens of thousands of businesses across the nation. Consistently recognized as a leader in innovation, Harbortouch is a six-time Inc 500/5000 honoree and has garnered numerous awards and accolades for its outstanding customer service and innovative products.

# Exceptional Service 24.7 In-house Customer Support!

Harbortouch values each merchant it serves, realizing that exceptional customer service is just as important as competitive pricing and innovative products. Our award winning customer support is handled entirely in-house and is available 24 hours a day, 7 days a week, completely free of charge to all of our merchants. Additionally, professional installation and onsite training are included with every POS order.

#### Hear What Our Merchants are Saying



Overall, my experience with Harbortouch has been fantastic. The hardware is top quality and very durable which is important in such a fast-paced environment. The software is extremely easy to use and has saved me a lot of time during opening since the waitstaff required very minimal training to be able to efficiently use the system. The support team has been great. I can call them 24/7 and they are available to help me with any questions I have. I am very happy with my decision to choose Harbortouch for my business."

— David M Rivals Sports Bar & Nightclub



We are extremely satisfied with our Harbortouch POS system. We have received nothing but great service from our initial inquiry through today. The system itself has met every one of our expectations, and is terrific to use. I have over 20 years experience using POS systems in retail stores and restaurants, and this system has been the easiest to use, and more importantly, the easiest to train new employees on. I highly recommend Harbortouch POS systems!"

— Robert K. Teodora Caffe, Twin Falls, ID

Visit www.harbortouch.com/testimonials to watch the videos

Contact us today to learn how you can add a Harbortouch POS system to your business!

















SALES REPRESENTATIVE